

# Why Swizznet?

Swizznet hosted Sage is your business solution to streamlining internal processes, reducing overhead and adding the ease and power of anytime, anywhere access.

	Swizznet	Other Providers
Speed	400-500% faster	SLOW
Easy to Use, No Clunky Windows	✓	
Mobile Optimized - Phones, Tablets	✓	
One-Click Access from Desktop	✓	
Seamless No-Hassle Printing - Mac/PC	✓	
Dual/Multiple Monitors	✓	
Automated Backups with Immediate Free Restores	✓	
Drag & Drop File Transfer	✓	
Latest Generation Enterprise Grade Hardware & Equipment	✓	
End-to-End Mac Support	✓	
Chromebook & Kiosk Access	✓	
Redundant SSAE16 Data Centers and Firewalls	✓	NO
Local Admin Access	✓	NO
Multi-factor Authentication	✓	
Fully Managed Service for Performance	✓	
Sync & Securely Share Files	✓	
U.S. Based 24x7 Support	✓	
Premium SLA	✓	NO
Certified Sage Partner	✓	



# **Enterprise Grade Equipment**

Top of the line, best in class hardware and networking equipment to ensure a fast and reliable connection – all day, every day.



# **HP Compute Specifications**

- HP C7000 Series Blade Chassis
- BL460gen8 Blades with Intel Xeon E5-2690v2 Processors
- 10G Networking



## **NetApp SAN**

- Top of the line FAS 8000 Series Enterprise Storage
- 8-Node Redundancy for Greatest Performance and High Availability
- Dual Controllers on Each Node
- Multi-Redundant Disk Array
- Very Latest Cluster OnTap Software



# **Switching**

- Arista Switches
- Fully Redundant Interconnected Design
- Ultra-Low Latency Designed for High Transaction Utilization (Bank Grade)



## **Broadband/ISP**

4 - Tier 1 ISP Providers to Provide Maximum Uptime and Reliability



# Security & Disaster Recovery

- Disaster Recovery & Automated Backups
- ✓ PCI Compliant
- ✓ Enterprise Citrix XenApp Technology
- ✓ Granular User Controls

At Swizznet, we're committed to providing you with the best cloud computing technology and tools to securely and reliably meet your business needs.

	Swizznet Standard & Express	Swizznet Platinum	Other Providers
Offsite backup for 30 days	✓	✓	7 days
Primary SSAE16 data center	✓	✓	✓
Secondary SSAE16 data center in geographically diverse location	✓	<b>√</b>	
Real time data replication and virtual machine replication between SSAE16 data centers		<b>√</b>	
RPO SLA within 6 hours		<b>√</b>	
RTO SLA within 2 hours		✓	
SLA – 99.95% uptime guaranteed	✓	✓	Only 99.5%
Redundant firewalls with active intrusion detection	<b>√</b>	✓	

### Industry-Leading Citrix Technology with the Best Security and Reliability Available

We use the very latest Citrix XenApp 7.6 technology with 256-bit encryption to provide our users with an experience that is both reliable and secure.

#### **Automated Offsite Backups**

All of your data on our system is backed up onsite and offsite once per day. Daily backups are available for 30 days.

#### Secure SSAE16 SOC II Datacenters.

Our systems are located in a secure SSAE16 facilities with natural and human disasters in mind. The facilities offer reliable connectivity, fast connection speeds, and virtually no downtime. We selected our data centers because their services, values, and expectations for high quality service are synonymous to the values we have at Swizznet. With our platinum packages, all systems are mirrored to a secondary SSAE16 data center in a geographically diverse location for true enterprise-grade disaster recovery and business continuity.

#### **Redundant Firewalls**

We run top-of-the-line firewall hardware, backed by a second tier. It there's ever problem with a firewall, another one immediately takes its place.

#### **Encrypted SSL Gateway and PCI compliant**

Our entire Swizznet system is covered by Site Safe SSL certification with a \$1,000,000 user guarantee. We're PCI-compliant so you can safely process credit cards. Every month, we conduct port scanning, certified by Coalfire, to identify potential risks and ensure our highest safety levels are as good or better than online banking standards.



#### **About Infoman**

Sage is known worldwide as a great line of business software. It's even greater when implemented correctly for your organization's unique needs – by Infoman. Infoman, Inc. is a Sage Solution Provider, Development Partner, and Authorized Training Partner. We have been involved with Sage for over 20 years and are the Pacific Northwest's Sage experts in solution design, customization, training and ongoing support. For the life of your business — from start-up through years of successful growth — we are always here for you.

Since 1986, INFOMAN has completed hundreds of implementation projects, combining software knowledge with business acumen. All of our on-staff consultants have extensive backgrounds in the real business world, using automation to achieve bottom-line results. Our client base is diverse, including manufacturing, distribution, service, retail and nonprofit organizations, and we pride ourselves on maintaining client relationships that withstand the test of time.

To learn more, visit www.infoman-inc.com.